



HOSPITALITY ESSENTIALS WORKSHOP^

If you have a passion for food, wine and customer service and would like to increase your chance to work in one of Perth's top hospitality venues, then this course is for you!

You will learn how to:

- Set up a restaurant and prepare for service
- Meet and greet customers
- Provide recommendations on food and beverages
- Accurately take orders
- Provide stellar service of food & beverage to demanding customers
- Upselling techniques
- Clear tables professionally
- Financial transactions and farewell
- Techniques to exceed customer's expectations

You will practice your skills at our training restaurant - The Culinary Workshop - and gain the knowledge and practical skills necessary for employment.

The course modules:

Module 1:

Personal Presentation and Standards

Getting to know the restaurant

Introduction to order taking and Point of Sale (POS)

Financial Transaction

Module 2:

Techniques to maintain restaurant equipment

Setting up the restaurant - "Mise en Place"

Carrying Techniques

Module 3:

Sequence of Service

Food and Beverage skills

Reporting to a Supervisor

Recommending products to customers - Selling Techniques

Hospitality Essentials Workshop

Module 4:

Choose your career

Career exploration in the field of Hospitality

Practical application of all skills

Certificate of Completion

After the course:

You will be able to practice your skills in our training venue.

We will use our extensive network of hospitality venues to assist you to find paid work.

You will receive a Certificate of Completion at the end of the course!

Workshop Duration

Monday to Friday, 5 days (35 hours)

Time: 9 am - 4 pm

Entry Requirement

You must be 18 years and above

2019 Dates

- 8 July
- 12 August

Cost

\$750 per person

SPECIAL PROMOTION

Option 1: \$300 (Students must have completed their RSA* prior to the commencement of this course.)

Option 2: \$399 (This option includes an enrolment to complete your RSA* at Stanley College prior to commencing the Hospitality Essentials Workshop.)

Group discounts available!

Offer valid till 5 July 2019

^This workshop is not a CRICOS registered course.

Your enrolment in a workshop is only confirmed once you have paid the required fee and received a confirmation of enrolment via email or SMS.

*SITHFAB002 Provide Responsible Service Of Alcohol (CRICOS Course Code: 097582D). Please note - this unit of competency forms part of the SIT20316 Certificate II in Hospitality at Stanley College